

CAV-2800

User Guide

User's record

The model number and serial number are located at the bottom of the unit. Record these numbers in the space provided below.

MODEL NO. _____

SERIAL NO. _____

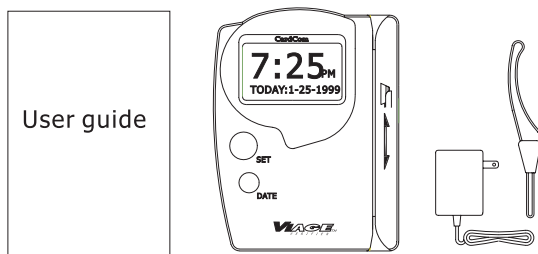
VIAGE[®] Features **V E R I F I E R**

VIAGE includes the following features;

- *Base unit with Compact size (5.1" X 3.9" X 1.7")
- * 3V AC/DC Adaptor
- * Large LCD (Display Panel) displays AGE & Date of Birth
- * Passive Mode displays current TIME and DATE
- *Adjustable DATE and TIME
- *Audio output in from of buzzer

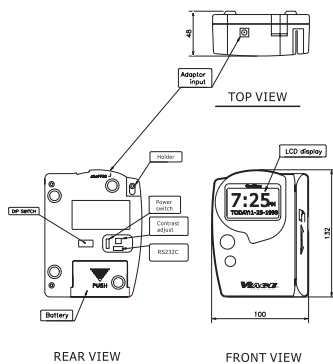
Unpacking your **VIAGE**

Make sure you have all the parts shown below.



Getting to know your **VIAGE**

After you unpack your VIAGE, take a few moments to learn about its features, as show below.

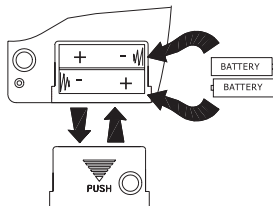


**WARNING : PLEASE DO NOT TAMPER WITH
FACTORY SET DIP SWITCHES
(TAMPERING WITH DIP SWITCHES
WILL VOID MANUFACTURE'S
WARRANTY)**

Installing Batteries

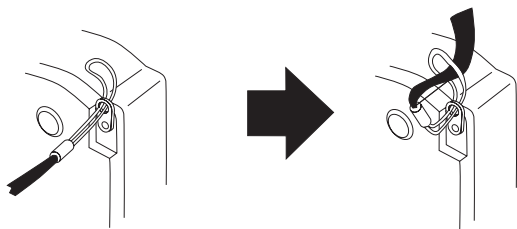
You need two AA batteries. Make sure the VIAGE is turned off, and follow these steps to insert the batteries:

1. Slide down the battery cover lock to release the cover.
2. Pull the battery cover away from the VIAGE body as shown right.
3. Insert both batteries into the compartment, positioning the + and - ends as shown in the compartment. Press down on the batteries to snap them place.
4. Replace the battery cover.



Attaching the Hand Strap (*Optional)

To attach the hand strap, loop the strap around the holder on the bottom of the VIAGE as shown below.

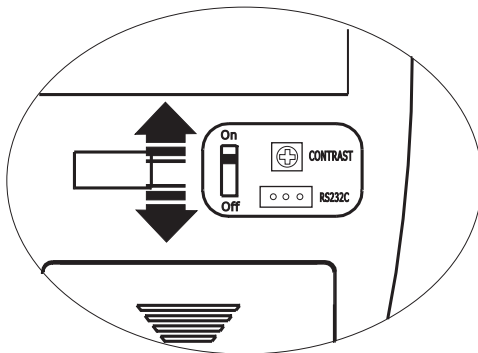


Using the AC Adaptor

The AC adaptor (model number : DR-03330303U) allows you to connect your VIAGE to a standard electrical outlet. This is useful when you are operating the VIAGE near an electric outlet. The adaptor powers the VIAGE, but does not charge the batteries.

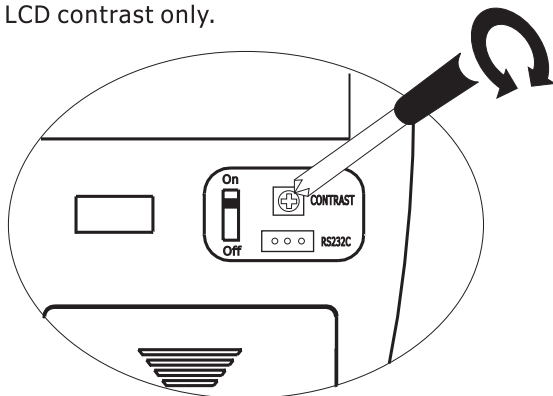
Turning the VIAGE On and Off

To turn the VIAGE on, lift up the power switch located on the back of the VIAGE to the ON position as below. The LCD (Display Panel) on the front of the VIAGE will light up. Slide down the power switch to the OFF position to turn off the VIAGE. The LCD (Display Panel) will be turned off.



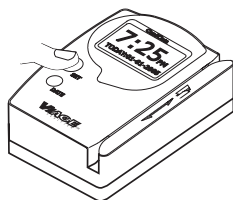
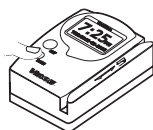
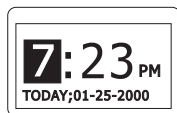
Adjusting Contrast Control

To adjust Contrast, use a phillips screw driver and turn the Contrast Control Dial located on the back of the VIAGE (as show below) to right or left to get the desired level of contrast for the LCD (Display Panel) contrast. This Contrast control dial will adjust the LCD contrast only.



Change Time & Date

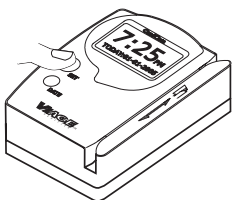
Hold down the SET button located on the face of the VIAGE until the hour designation is highlighted as shown in T-1. Press the DATE button to set the hour and AM/PM.



T-1

To set current minutes

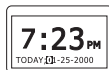
After you set the hour, press the SET button until the minute designation is highlighted as shown in M-1. Press the DATE button to set minutes.



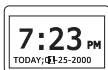
M-1

To set current date

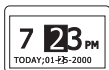
After you set hour and minutes, press the SET button until the date designation is highlighted as shown in D-1. Press the DATE button to set the day and year as shown in D-2 to D-3.



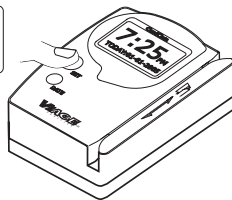
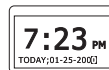
D-1



D-2



D-3



Using **VIAGE**

The VIAGE is designed to read age-related information from magnetically encoded identification cards such as driver's licenses and other ID cards issued by legally authorized entities. The VIAGE does not verify genuineness of the encoded information or validity of such cards. It reads and displays the age and date of birth of the card holder based on the encoded information.

Before each use, make sure the VIAGE is set correctly at the current time and date. For example, if you are using it at 1:00 P.M. On 01-01-2050.

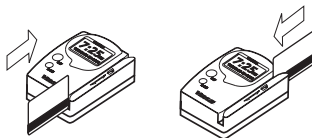
*During PASSIVE MODE the VIAGE should display current time and date.

How to use **VIAGE**

With one swipe of the ID card, the VIAGE will display the exact AGE and DATE OF BIRTH as well as NAME, EXPIRE DATE and ADDRESS as encoded on the identification card. Simply swipe the card through the magnetic stripe reader.

To get the best results, swipe the card fast and firmly thru the slot.

Magnetic encoded stripe must be down and facing away from the VIAGE as shown below.



(O)

After swipping the ID card, the VIAGE will show Customer Information for approximately 5 seconds.

To exit early, push SET button.

To view address, push DATE button after swiping.

To view the AGE longer, push and hold the DATE button down after swiping.

Where to Get Help

If you purchased the VIAGE in the United States or in Canada, CardCom provides customer service. Please call toll free at +1 (877) MY-VIAGE

*Technical assistance with the installation or operation of CardCom products.

*Assistance in locating your nearest Authorized CardCom Distributor or Customer Care Center.

* Customer relations.

* Product literature on current and new products.

Electronic Support Services

The fastest way to access helpful tips, specifications and bulletins for CardCom products is through the online services listed below.

World Wide Web

You can access CardCom's World Wide Web at WWW.VIAGE.COM page links users to various features including Product Products, Partner and Customer Registration and Product Inquiry.

Registration

Please take a minute to fill out the warranty card and return along with proof of purchase in the preprinted return envelope provided . This will enable you to receive special information on system upgrades, accessories, and new products. Register on line (<https://viage.com/products-registration>)

VIAGE ONE YEAR LIMITED WARRANTY

CardCom Technology Inc. ("CardCom") warrants that this VIAGE AGE verifier ("Product") is free from defects in material and workmanship, according to the following terms and conditions:

1. The limited warranty for the product extends for one year beginning on the date of purchase of the Product.
2. The limited warranty extends only to the original consumer purchaser ("Consumer") of the Product and is not assignable or transferable to any subsequent purchaser/ end user.
3. The limited warranty extend only to the original consumer purchase the Product in the United States.
4. During the limited warranty period, CardCom will repair, or replace, at CardCom's option, any defective parts, or any parts that will not properly operate for their intended use with new or factory rebuilt replacement items. No charge will be made to the Consumer for any such parts. CardCom will also pay for the labor charges incurred by CardCom in repairing or replacing the defective parts. The external housing and parts thereof shall be free of defects at the time of purchase and therefore, shall not be covered under this limited warranty.
5. Upon request from CardCom, the consumer must provide information to reasonably prove his or her purchase and the date of purchase.
6. The Consumer shall bear the cost of shipping the Product to the Consumer Service Department of CardCom. CardCom shall bear the cost of shipping the Product back to the Consumer after the completion of service under this limited warranty.
7. The Consumer shall have no coverage of benefits under this limited warranty if any of the following conditions are applicable:
 - a) The Product has been subject to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, un authorized connections, un authorized repair, misuse, neglect, abuse, accident, alteration, improper installation improper date and time set up or other acts which are not the fault of CardCom, including damage caused by shipping and blown fuses.
 - b) CardCom was not notified by Consumer of alleged defect of malfunction of the Product during the applicable limited warranty period.
 - c) The Product serial number plate or the accessory data code has been removed, defaced, or altered.
 - d) The customer failed to send in the warranty card.
8. If a problem develops during the limited warranty period, the Consumer should take the following step-by-step procedure:
 - a) The Consumer shall return the product to the place of purchase for repair or replacement processing.
 - b) If a) is not convenient the Consumer may contact the Customer Service Department at CardCom, at the phone number listed on the bottom of this page for further instructions.
 - c) The Consumer shall ship the product prepaid and insured. Expenses related to removing the Product from an installation are not covered under this limited warranty.
 - d) The Consumer will be billed for any parts or labor charges not covered by this limited warranty. The Consumer shall be responsible for expenses related to reinstallation of the Product.
 - e) If the Product is returned to the Customer Service Department at CardCom during the limited warranty period, but the problem with the Product can not be fixed under the terms and conditions of this limited warranty, the Consumer will be notified and given an estimated of the charges the Consumer must pay to have the Product repaired, with all shipping charges billed to the Consumer. If the estimate is refused, the Product will be returned freight collect. If the Product is returned to the Customer Service Department at CardCom after the expiration of the warranty period, CardCom's normal service policies shall apply and the Consumer will be invoiced for all shipping charges.
9. WARRANTY SET FORTH ABOVE THAT IS ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE. THE WARRANTY AND REMEDY SET FORTH ABOVE ARE THE EXCLUSIVE REMEDY OF THE RETAIL BUYER IN CONNECTION WITH THE MANUFACTURE, SALE OR USE OF THIS PRODUCT AND ARE IN LIEU OF ANY AND ALL OTHER WARRANTIES OR REMEDIES, WRITTEN OR ORAL, EXPRESS OR IMPLIED. ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF USE, SHALL BE STRICTLY LIMITED TO THE DURATION TO THAT OF THE EXPRESS WARRANTY. CARDCOM SHALL NOT BE RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGE OR A LOSS OF ANTICIPATED BENEFITS OR PROFITS, RESULTING FROM THE PURCHASE OR USE OF THE PRODUCT OR ARISING FROM THE BREACH OF THE WARRANTY EVEN IF CARDCOM KNEW OF THE LIKELIHOOD OF SUCH DAMAGES.
10. Some states do not allow limitation of how long an implied warranty lasts, so the above limitation may not apply to you (the Consumer). Some states do not allow the exclusion of incidental or consequential damages, so the above limitation or exclusions may not apply to you (the Consumer). This limited warranty gives you specific legal rights and you may also have other rights, which vary, from state to state. The only proper venue for any lawsuit related to or in connection with this warranty, or purchase or use of the VIAGE is the County of Los Angeles, the State of California, and any such lawsuit must be there before filed in said county. Further, any such lawsuit shall be governed and adjudicated by the laws of the state of California.
11. This limited warranty applies to CardCom supplied attachments and accessories unless they come with their own warranty.
12. Questions concerning this limited warranty may be directed to the Customer Service Department at CardCom Technology, 1301-P Beach Blvd. La Habra, CA 90631 Telephone: +1(877) MY-VIAGE



**Read all these instructions and save them for later reference.
Follow all warnings and instructions marked on the **VIAGE****

W A R N I N G

- * To reduce the risk of electric shock, do not remove the **VIAGE**'s cover or open any compartments except as instructed in the User's Guide.
- * To prevent electric shock, do not expose the **VIAGE** to water or moisture.
- * Do not use outdoors during any bad weather including rain, snow, thunderstorm, etc.
- * If the **VIAGE** exhibits any unusual condition such as noise, odor or smoke, turn it off immediately and remove the batteries and/or disconnect the AC adapter.
- * Do not drop the **VIAGE**.
- * Do not use harsh or abrasive cleaners. Use clean and dry cloth to clean the **VIAGE**.
- * Do not store the **VIAGE** in direct sunlight, high humidity, heat, excessive dirt or dust, or where it will be exposed to vibration or magnetic fields.
- * Avoid sudden temperature changes, which can cause moisture to condense in the **VIAGE**.
- * Allow time for the **VIAGE** to adjust to temperature changes before using it.

**PLEASE FILL OUT AND RETURN ENCLOSED WARRANTY
CARD TO RECEIVE MANUFACTURER'S LIMITED WARRANTY.**

BEFORE YOU PROCEED WITH AGE VERIFICATION WITH VIAGE

YOU MUST

CHECK THE PICTURE ON THE ID WITH CARD HOLDER

IF YOU GET THE FOLLOWING DISPLAYS ON SCREEN



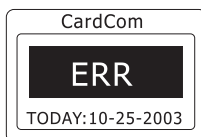
NO REPONSE

Indicates ID may have been Altered or is fake.



"NO D.O.B." MESSAGE

Indicates when you swipe an unrecognized ID card.
Example: Credit Card



"ERROR" MESSAGE

Indicates Magnetic stripe of the ID may have been Damaged.

YOU MUST ALSO CONDUCT A 3 POINT VISUAL CHECK

POINT 1 Verify the picture with ID holder(license)

POINT 2 Check Expiration Date

POINT 3 Check Date of Birth

KEEP YOUR  IN A PLACE WHERE YOUR CUSTOMERS CAN SEE IT IN USE.